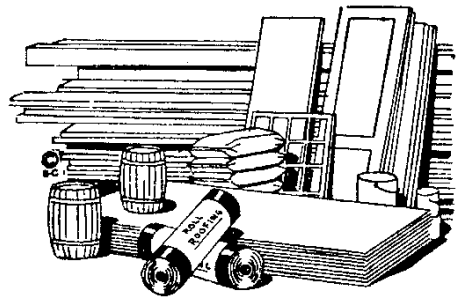


KNOEBEL LUMBER

PHONE-800-332-6755 FAX-570-672-3299



April 1st, 2020

Valued Customers,

We hope you and your families are safe & healthy during this extraordinary time. We realize the level of stress on lives and businesses is unprecedented as we strive through these uncharted territories.

In accordance with the current state regulations our doors remain open, phones staffed, and delivery trucks running to assist with essential supplies. We are temporarily modifying our hours of operation to Monday – Friday 7am-5pm during the month of April. We have implemented safety measures throughout our store to ensure the safety of staff and customers. We have made the decision to waive finance charges on your April statement and extend the prompt payment discount through the entire month of April.

While many of our contractor customers have halted their business in compliance with the state recommendation, please note in cases where projects effect residences' well-being or have connection with essential matters, waivers can be granted to continue operation under the current mandated guidelines. To apply for a wavier log on to <https://dced.pa.gov/> to download the form.

We are optimistic that in the months ahead we will overcome the Covid-19 obstacle. We're confident our businesses will function at greater efficiencies than ever before. We at Knoebel Lumber will be here to support, serve, and prosper together.

Sincerely,

Knoebel Staff & Management